9-1-1 PUBLIC SERVICE ANNOUNCEMENT (AUDIO ONLY)
KIDS CALLING 9-1-1: NO LAUGHING MATTER
RUN TIME: 55 SECONDS

DISPATCHER 1: Story County Emergency 9-1-1…9-1-1, can I help you?

CHILD CALLER: A Diet Coke.

DISPATCHER 1: Is your mom there?

CHILD CALLER: No.

DISPATCHER 1: Is your dad there?

CHILD CALLER: Yeah!

DISPATCHER 1: Can I talk to your dad?

CHILD CALLER: No, this is my phone! Who are you?

DISPATCHER 1: Where is your dad?

CHILD CALLER: He’s in bed.

DISPATCHER 1: Is he sleeping?

CHILD CALLER: Yeah. We might get a baby.

DISPATCHER 1: You might get a baby?

NARRATOR: A toddler calling 9-1-1 by accident may sound cute, but it’s no laughing matter.

DISPATCHER 1: I need to talk to your dad.

CHILD CALLER: Who is this?

DISPATCHER 1: This is 9-1-1.

CHILD CALLER: OK, bye!

NARRATOR: It’s not a good idea to let kids “play” with an old cell phone. All cell phones, even inactive ones, are capable of reaching a 9-1-1 operator.

DISPATCHER 2: Story County Emergency 9-1-1.

CHILD CALLER: I’ll let my dad use my phone.

DISPATCHER 2: OK.

DAD: My son must have dialed this number on accident.

DISPATCHER 2: Well he’s called three times.

DAD: Oh.
DISPATCHER 2: If it’s going to be a toy you might want to take the battery out? If you push enough buttons, it will ring in.

DAD: I will take that battery out. I’m sorry.

NARRATOR: Teach your kids the correct way to use 9-1-1. For more information, visit be Ready dot Iowa dot gov.